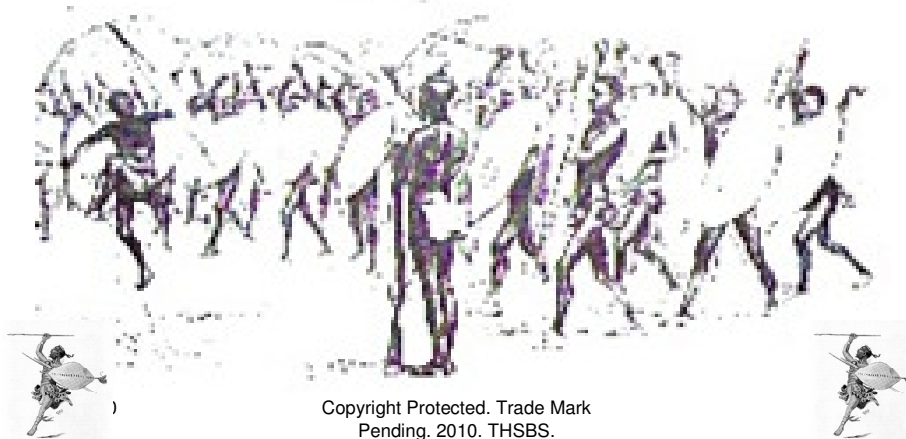




Wozani Warrior



*Service Excellence & Destination Knowledge
Short Course Training Workshop*



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A one-day Customer Service Training Workshop which references relevant unit standards.

umuntu ngumuntu ngabantu

The Zulu maxim "a person is a person through (other) persons"

Ayoba !! This dynamic Training Workshop is a South African programme for South Africans. It is based on the principle of Ubuntu.

Wozani Warriors have **Ubuntu**, i.e. they are open and available to others, affirming of others, do not feel threatened that others are able and good, for they have a proper self-assurance that comes from knowing that they belong in a greater whole which is diminished when others are humiliated or diminished, when others are tortured or oppressed.

“Wozani Warrior”

**Service Excellence & Destination Knowledge
Training Programme**

What is a Wozani Warrior !!



Wozani Warriors are committed to service excellence. They care about every customer who is considered a Visitor. They strive to ensure that every Visitor has a memorable experience which they wish to repeat and tell others about.

Wozani Warriors are proud to be from South Africa, are passionate about who they are, what they do and are proud to be Wozani Warriors. They care about their community and the environment and take pride in delivering excellent, professional service to every Visitor and to their communities.

Wozani Warriors are friendly, helpful, communicate clearly, smile sincerely & a lot
Wozani Warriors do not criticize, make fun of, or laugh at, any Visitor or any enquiry.

For information contact THSBS at
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